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## WHEN PARENTS MISTREAT THEIR **CHILDREN IN PUBLIC**

1. DIVERT THE ANGRY ATTENTION AWAY FROM THE CHILD.

> 2. OFFER **SYMPATHY AND** HELP.

3. FIND SOMETHING TO **COMPLIMENT OR PRAISE** ABOUT THE PARENT OR CHILD.

> 4. QUIETLY STAND GUARD **OVER A CHILD** LEFT ALONE.



YOUR OBVIOUS **DISAPPROVAL OR ANGER** MAY INCREASE THE PARENT'S ANGER AND MAKE THINGS WORSE.



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**Prevent Child Abuse Virginia** 

## When Parents Mistreat Their Children in Public...

Often, your patience and understanding help to show parents how to react to their children's misbehavior.

- 1. Sympathize with the parent. Say something like, "She seems to be trying your patience," or "My child used to get upset like that."
- 2. Divert the angry attention away from the child. Strike up a conversation with the adult. Ask a question or directions, anything to provide a distraction, so that the parent can regain control of his/her emotions and the anger can subside.
- 3. Compliment or praise the parent or child. Say something positive. "What a big, strong boy you have! How old is he?" or "It's a lot of work to shop with a toddler. You have my admiration for managing it!"

4. Offer sympathy and help. Sometimes a parent's anger is fueled by some embarrassment at the fuss the child is making. Say something like, "Children sure can wear you

out! Is there anything I can do to help?" "Taking kids out to eat is hard!" Or, how about, "I have a pencil and paper in my briefcase. Would your child like to draw pictures while he is waiting?"

- 5. Alert the store manager if you have serious concerns about the child's physical safety.
- 6. Quietly stand guard if the child is being neglected and is in jeopardy. For example, a child may be left unattended in a grocery cart or a toddler at a street or parking lot curbside.

DO NOT give dirty looks or make snide remarks. Disapproval or anger will only increase the parent's anger and make matters worse. If someone else in a store or restaurant is clearly disapproving, step in and be an obvious ally to the parent by offering a kind remark or some help.

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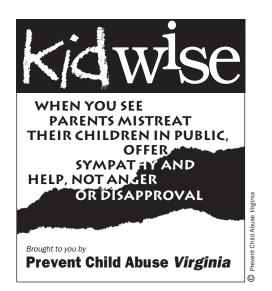
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## **Prevent Child Abuse Virginia**

in Richmond, 1-804-359-6166 or toll-free 1-800-CHILDREN



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